



# MANAGED SERVICES





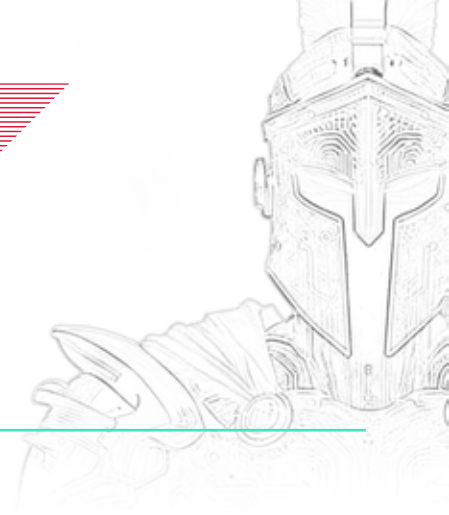
# DELIVERING PEACE OF MIND

Managing, Maintaining and Securing your organization's digital ecosystem to support your strategic goals and objectives, ensuring that it performs in an optimal operational and security state, is a constant challenge. **Odyssey Managed Services** are designed to address this common yet impossible challenge, literally "Delivering Peace of Mind" when it comes to your organization's cyber resilience objectives.

While our Managed Services can be acquired separately, they have been designed so that they can work synergistically with your internal teams to bring exponential benefits.



# SERVICE VALUE



## REDUCED OPERATIONAL RISK

### with round-the-Clock Monitoring/Management

Odyssey Managed Services operate 24/7, ensuring constant vigilance over your digital ecosystem whether on premise or in the cloud, thus you continue being protected even when your internal team is not on duty.

## INTERNATIONALLY RECOGNIZED SERVICE DELIVERY VEHICLE

### ClearSkies™ Threat Detection, Investigation & Response (TDIR) Platform

Delivery of Odyssey Managed Services is facilitated through our home-grown award winning ClearSkies™ TDIR platform which intelligently and swiftly accelerates the detection, investigation and response process of actual threats. The Platform's unique capabilities and flexible architecture allow adaptability, irrespective of your organization's complexity, size and needs.

## ENHANCED BUSINESS INTEGRITY & EFFICIENCY

### through Streamlined Legal and Regulatory Compliance

Odyssey Managed Services are instrumental in ensuring that you meet various compliance obligations by providing detailed audit/security reports and analyses, purposely designed to meet the requirements of several legal and regulatory frameworks including PCI and ISO27001.

## INCREASED OPERATIONAL COST EFFECTIVENESS

### by Outsourcing your Security Operations Center (SOC)

Our Managed Services enable you avoid the substantial costs of having to build and maintain an in-house Security Operations Center (SOC). This includes savings of having to invest on advanced security tools and technologies, as well as recruiting and retaining skilled cyber security professionals.



**ODYSSEY SECURITY OPERATIONS** services help you maximize the efficiency and effectiveness of your security operations. Based on your specific needs, we complement, or supplement your security operations with 24/7 Threat Detection and Response, Contextual Threat Intelligence, Exposure Management and Hybrid SOC services.

# SECURITY OPERATIONS

## **Managed Detection & Response (MDR)**

Vastly enhance your organization's readiness in detecting and responding to attacks by receiving deep visibility into your organization's digital ecosystem, including real-time monitoring and analysis of your business-critical digital ecosystem.

## **Silent Threat Surveillance (STS)**

Make more informed decisions about your cybersecurity readiness and achieve a more targeted and effective response to eminent and potential cyber-threats, by leveraging advanced analytics, artificial intelligence and a team of seasoned cybersecurity analysts.

## **Continuous Threat Exposure Management (CTEM)**

Proactively identify vulnerabilities and configuration weaknesses within your digital ecosystem before they can be exploited by Threat-Actors, by continuously scanning your network, applications, and systems.

## **Incident Response & Restore Operations (IR&RO)**

Ensure that threats are detected in real-time and effectively neutralized, while also rapidly restoring your systems to normal operations by orchestrating a swift, coordinated response to contain the breach, mitigate damage and initiate recovery processes.

## **Hybrid SOC (HSOC)**

Create a hybrid, unified security operations center to maintain your internal security operations capabilities and strengthen your overall effectiveness, preparedness and resilience capabilities, by balancing the benefits of both your in-house services and our highly SOC skilled experts.

# TECHNOLOGY RESILIENCE

## **Asset Policy Configuration & Fine-Tuning (APC&FT)**


Ensure that critical technology assets either on premise and/or cloud adhere to established policies and best practices, by making the necessary adjustments to optimize the balance between security and performance.

## **Asset Management & Maintenance (AM&M)**

Ensure that your environment is kept in optimal operational and security effectiveness state, at all times through diagnostics, proactive maintenance, as well as 24/7 monitoring and alerting.

## **Asset Health & Availability Monitoring (AH&AM)**

Safeguard your operational integrity, reliability and security, through 24/7 monitoring and evaluation of the availability, performance and accessibility of your critical technology assets.



**ODYSSEY TECHNOLOGY  
RESILIENCE** service  
line empowers your  
organization's ability to  
anticipate and plan for  
potential operational  
service disruptions,  
making sure that  
security, network and  
systems are appropriately  
managed and maintained,  
and ensuring that critical  
technology assets' policy  
configuration adhere  
to established policies  
and best practices. Our  
services.



**WE EMPOWER YOUR ORGANIZATION TO  
ANTICIPATE, WITHSTAND, QUICKLY RECOVER  
FROM AND ADAPT TO DISRUPTIONS, BY CYBER  
THREATS AND ATTACKS.**



# DELIVERING PEACE OF MIND; OUR **WORLD CLASS** PROFESSIONAL SERVICES

Our World Class Professional Services expert teams are synergistically involved in delivering the offerings under our 5-Pillar **360° Holistic Approach for Achieving Cyber Resilience**. They collectively work to ensure well designed, effective, efficient and future proof solutions, services and products, by bringing a unique set of in-depth skills, all geared towards “**Delivering Peace of Mind**” for our clients.

As part of our **Staff Augmentation as a Service** model, you can engage our Professional Services to complement or supplement your existing capabilities, thus gaining scalability and flexibility to meet project demands or address specialized tasks without the long-term commitment of expanding your in-house Cybersecurity and Risk Management teams.



**A valuable partner to enhance the efficiency, security, and strategic alignment of your organization’s Cybersecurity and IT operations**

Andreas Constantinides, Director of Managed Services

# WE ARE ODYSSEY

## WE **SECURE** YOUR CYBER RESILIENT FUTURE

Odyssey is a leading cybersecurity company, globally assisting organizations in achieving and maintaining cyber resilience in a volatile threat landscape. Guided by our core values of **innovation**, **excellence** and **client focus**, we empower clients to build digital ecosystems capable of anticipating, withstanding and adapting to adverse conditions, while swiftly recovering from disruptive attacks and meeting compliance obligations.

To achieve this, we've developed a comprehensive **360° approach for cyber resilience**, comprising solutions, services and product offerings across five pillars. Our offerings in Managed Services, Advisory Services, Threat Risk Assessment Services, Hybrid Integrated Solutions and TDIR Platform, whether deployed individually or synergistically, facilitate the transition from cyber defense to cyber resilience. This enables effective management of cybersecurity and compliance risks across all operational facets: **People, Process & Technology**.

Operating advanced SOC2® attested Security Operation Centers in multiple regions, we serve clients globally. Our certifications include ISO 27001, ISO 9001 and ISO 22301, alongside accreditation by the Payment Card Industry Security Standards Council (PCI SSC) as a Qualified Security Assessor (QSA).

Our accolades include recognition in the **Gartner Magic Quadrant** for Security Information & Event Management and the Data Impact Award for "Most Admirable Architecture", both for our **ClearSkies™ TDIR Platform**. Additionally, we've received numerous service excellence and innovation awards from national and international organizations.



**20+**  
years of  
experience  
& expertise

**32+**  
countries  
with trusted  
clients

**150+**  
highly  
skilled  
professionals

**4**  
offices in  
Cyprus (HQ),  
Greece, MENA, UK

**3**  
Security  
Operations Centres  
Worldwide



CYPRUS (HQ) | GREECE | MENA | UK

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